### Office of the County Administrator

Historic Courthouse 195 Arsenal Street, 2<sup>nd</sup> Floor Watertown, New York 13601-2567 Phone: (315) 785-3075 Fax: (315) 785-5070 **Ryan Piche**County Administrator

**Dylan Soper** 

Deputy County Administrator



September 25, 2025

**TO:** Members of Health & Human Services Committee

**FROM:** Ryan Piche, County Administrator

**SUBJECT:** Health & Human Services Committee Agenda

Please let this correspondence serve as notification that the Health & Human Services Committee will meet on *Tuesday, September 30, 2025 at 6:00 p.m.* in the Board of Legislators' Chambers.

Following is a list of agenda items for the meeting:

#### **Presentation:**

Homeless Update – Jillian Redder, DSS Director of Housing Karen Marcum, DSS Commissioner

### **Resolutions:**

- 1. Appointing Member to the Jefferson County Long Term Care Advisory Council
- 2. Amending the 2025 County Budget Relative to Public Health Accounts for Security
- 3. Establishing Charges for Certain Public Health Services
- 4. Authorizing an Agreement in Connection with New York State Department of Health County Emergency Medical Services Support Grant and Amending the 2025 County Budget in Relation Thereto
- 5. Authorizing the 2025/26 Comprehensive Planning Resource Allocation Agreement with the New York State Office of Children and Family Services and Authorizing Contractual Youth Development Program Agreements
- 6. Authorizing the 2025/26 Comprehensive Planning Resource Allocation Agreement with the New York State Office of Children and Family Services and Authorizing Contractual Youth Sports and Education Opportunity Program Agreements

7. Authorizing the 2025/26 Comprehensive Planning Resource Allocation Agreement with the New York State Office of Children and Family Services and Authorizing Contractual Youth Team Sports Program Agreements

### **Informational Items:**

1. Monthly Department Reports:

Community Services
Public Health
Social Services
Veterans Services Agency

If any Committee Member has inquiries regarding agenda items, please do not hesitate to contact me.

### RP:jdj

c: Office for the Aging Veterans Service Agency
Community Services County Attorney
Public Health/EMS/Medical Examiner
Social Services

County Treasurer
County Treasurer

Appointing M	Iember to the Jefferson County Long	Term Care Advisory Council
By Legislator:		
agreement with the Ne	Resolution No. 308 of 2006, The Boar w York State Office for the Aging for rices, as required by law, and	2
Council ("The Council	ent required Jefferson County to creat l"), to study and monitor the long term is for changes as necessary, and	
	l is to consist of between 15 and 20 m recommending the appointment of a	
	Resolved, That the following are appointed (3) year terms to expire as follow	
Name	<u>Affiliation</u>	Term to Expire
New Appointment Cheryl L. Matson	Senior Citizen Volunteer	12/31/2027
Seconded by Legislato	r:	
State of New York County of Jefferson		
	that I have compared the foregoing copy of Re	gislators of the County of Jefferson, New York, do hereby certify solution No of the Board of Legislators of said County on office and duly adopted by said Board at a meeting of said, 20 and that the same is a true and correct copy o
	In testimony whereof, I have hereunto set m, 20	ny hand and affixed the seal of said County this day o

Clerk of the Board of Legislators

Amending the 2025 County Budget Relative to Public Health Accounts for Security

By Legislator:		
	significant increase in New York St , 2025, in relation to the County's s	ate Prevailing Wage Rates for security security services provider, and
Whereas, Funds need to through year-end 2025.	be transferred in the 2025 County	Budget to cover Security Costs
Now, Therefore, Be It I follows:	Resolved, that the 2025 County Bu	dget be and is hereby amended as
Increase:		
01118500 04218 01401000 04218 01405000 04218 01405100 04218 01405500 04218 01405700 04218	Building Security Building Security Building Security Building Security Building Security Building Security	\$ 650 12,100 32,800 18,200 500 650
Decrease:		
01405500 04416	Professional Fees	\$64,900
Seconded by Legislator	:	
State of New York ) ss.: County of Jefferson )	certify that I have compared the foregoing County of Jefferson with the original thereo of said Board on the day of copy of such Resolution and the whole there	of Legislators of the County of Jefferson, New York, do hereby copy of Resolution No of the Board of Legislators of said on file in my office and duly adopted by said Board at a meeting, 20 and that the same is a true and correct of.  set my hand and affixed the seal of said County this day
		Clerk of the Board of Legislators

Establishing Charges for Certain Public Health Services

effective D	ecember 1, 2		Article 3, Section 356 or store the listed disciplin	
	cipline		Established Charg	ges
	sing per visi		\$350*	
	sical Therapy		\$200*	
	ech Patholog		\$250 \$255	
		erapy per visit	\$255 \$200	
	ritionist per		\$200 \$300	
		Worker per visit	\$300 \$155	
ПОІ	ne Health Ai	per hour	\$130	
		per nour	\$130	
*Will main	tain at the cu	irrent rate		
Seconded b	y Legislator:			
f New York	),			
of Jefferson	) ss.:			
01 0011015011	,			
		certify that I have compar	ed the foregoing copy of Resoluti ne original thereof on file in my of day of	of the County of Jefferson, New York, do hereby ion No of the Board of Legislators of said ffice and duly adopted by said Board at a meeting _, 20 and that the same is a true and correct
		In testimony whereof,	I have hereunto set my hand and	affixed the seal of said County this day
		of, 20	<del></del>	
		01, 20_		Clerk of the Board of Legislators

Authorizing an Agreement in Connection with New York State Department of Health County Emergency Medical Services Support Grant and Amending the 2025 County Budget in Relation Thereto

By Legislator:			
Medical Service (EMS for increasingly comple	systems of care are in crisis state ex services, yet are without the re	TYSDOH) has identified that Emergency tewide due to rising costs and high demand esources, flexibility, or statutory authority to bunty-wide or publicly funded EMS	)
	he County Emergency Medical S hroughout New York State, and	services Support Grant is to strengthen curre	nt
time funding award in		JCPHS) has applied for and received a one- NYSDOH to strengthen EMS systems of through March 31, 2026, and	
Whereas, The JCPHS will utilize funding to work with ambulance agencies throughout Jefferson County to strengthen the current system by establishing an Advanced Life Support intercept and specialty response program based at Samaritan Medical Center to serve the entire county, as well as bariatric emergency response capacities to be geographically based with Guilfoyle Emergency Medical Services, Thousand Island Emergency Rescue Squad, Carthage Area Rescue Squad, and South Jefferson Rescue Squad, which together will serve the entire county, and			
(CON) so that agencies	s can receive payment for the AL	tion of a county-wide Certificate of Need S intercept and bariatric emergency response all unbillable without the CON.	ie
the Chairman of the Bo		hereby accepts said funding and authorizes h agreement on behalf of Jefferson County, m and content, and be it further	
Resolved, That the 202	25 County Budget is hereby amen	ded as follows:	
Increase: Revenue 0145100 93452	State Aid PH – Other Grants	\$397,853	
Expenditures 01405700 04416 01405700 02100	Professional Fees Equipment	\$261,653 136,200	

Seconded by Legislator:

State of New York ) ) ss.: County of Jefferson )	
	I, the undersigned, Clerk of the Board of Legislators of the County of Jefferson, New York, do hereby certify that I have compared the foregoing copy of Resolution No of the Board of Legislators of said County of Jefferson with the original thereof on file in my office and duly adopted by said Board at a meeting of said Board on the day of, 20 and that the same is a true and correct copy of such Resolution and the whole thereof.
	In testimony whereof, I have hereunto set my hand and affixed the seal of said County this day of, 20
	Clerk of the Board of Legislators

Authorizing the 2025/26 Comprehensive Planning Resource Allocation Agreement with the
New York State Office of Children and Family Services and Authorizing Contractual
Youth Development Program Agreements

By Legislator:
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Whereas, The Jefferson County Youth Bureau has received notification from the New York State Office of Children and Family Services of awarded Youth Development Program funding in the amount of \$130,261 to support positive youth development by advancing the well-being of youth, to be operated and administered by various eligible organizations in Jefferson County, and

Whereas, The Jefferson County Youth Advisory Board has endorsed the following State Aid allocations for Youth Development Programs for the period of October 1, 2025, through September 30, 2026, which requires an agreement between the County and respective Agency or Municipality for the provision of pass-through funding:

Agency/Program	State Aid Allocation
Jefferson County DSS/Recreation Scholarships	\$ 12,000
CHJC SoZo Teen Center	30,000
Resolution Center Family Visitation Program	7,500
YMCA Youth Empowerment Project	20,006
CCE Jefferson Healthy Plate Project	20,000
ACR Health/The Q Center	10,000
NCPPC Babysitting Course	5,975
Watertown Salvation Army Kids Club	12,000
Hearts for Youth	12,780

Now, Therefore, Be It Resolved, That Jefferson County enter into a Resource Allocation Agreement with the New York State Office of Children and Family Services for the 2025/26 fiscal year for State Aid funding for County Youth Development Program Administration for the above listed Youth Development Programs, and be it further

Resolved, That upon final approval and execution of said Resource Allocation Agreement, Jefferson County enter into agreements with the aforementioned Agencies/Municipalities for provision of Youth Development Programs for the period of October 1, 2025, through September 30, 2026, and with Cornell Cooperative Extension in the amount of \$6,050 to provide support for the Youth Advisory Board for 2025 through 2026, and be it further

Resolved, That the Chairman of the Board of Legislators is hereby authorized to execute the Resource Allocation Agreement and the various contractual Agency Agreements on behalf of Jefferson County, subject to approval by the County Attorney as to form and content.

Seconded by Legislator:	

State of New York  County of Jefferson	) ) ss.: )	
		I, the undersigned, Clerk of the Board of Legislators of the County of Jefferson, New York, do hereby certify that I have compared the foregoing copy of Resolution No of the Board of Legislators of said County of Jefferson with the original thereof on file in my office and duly adopted by said Board at a meeting of said Board on the day of, 20 and that the same is a true and correct copy of such Resolution and the whole thereof.
		In testimony whereof, I have hereunto set my hand and affixed the seal of said County this day of, 20
		Clerk of the Board of Legislators

Authorizing the 2025/26 Comprehensive Planning Resource Allocation Agreement with the New York State Office of Children and Family Services and Authorizing Contractual Youth Sports and Education Opportunity Program Agreements

By Legislator:	
•	

Whereas, The Jefferson County Youth Bureau has received notification from the New York State Office of Children and Family Services that the Jefferson County Youth Bureau has been awarded Youth Sports and Education Opportunity Program funding in the amount of \$77,915 to advance programming for youth ages 6 through 17, and

Whereas, The funding will support a variety of sports/organized activities for a broad range of youth in under-resourced communities to effect positive youth development and family engagement, and improve the lives of young people by promoting positive social, emotional, health and education outcomes, and

Whereas, The Jefferson County Youth Advisory Board has endorsed the following State Aid allocations for Youth Sports and Education Opportunity Programs for the period of October 1, 2025, through September 30, 2026, which requires an agreement between the County and respective Agency for the provision of pass-through funding:

Agency/Program	State Aid Allocation	
CHJC Summer Recreation Program	\$35,000	
Watertown Family YMCA-STEAM and Sports	9,800	
Encompass Recreation	22,000	
CYC Junior Division Sailing Program	11,115	

Now, Therefore, Be It Resolved, That Jefferson County enter into a Resource Allocation Agreement with the New York State Office of Children and Family Services for the 2025/26 fiscal year for State Aid funding for County Youth Sports and Education Opportunity Program Administration for the above listed Youth Sports and Education Opportunity Programs, and be it further

Resolved, That upon final approval and execution of said Resource Allocation Agreement, Jefferson County enter into agreements with the aforementioned Agencies for provision of Youth Sports and Education Opportunity Programs for the period of October 1, 2025, through September 30, 2026, and be it further

Resolved, That the Chairman of the Board of Legislators is hereby authorized to execute the Resource Allocation Agreement and the various contractual Agency Agreements on behalf of Jefferson County, subject to approval by the County Attorney as to form and content.

State of New York County of Jefferson	) ) ss.: )	
		I, the undersigned, Clerk of the Board of Legislators of the County of Jefferson, New York, do hereby certify that I have compared the foregoing copy of Resolution No of the Board of Legislators of said County of Jefferson with the original thereof on file in my office and duly adopted by said Board at a meeting of said Board on the day of, 20 and that the same is a true and correct copy of such Resolution and the whole thereof.
		In testimony whereof, I have hereunto set my hand and affixed the seal of said County this day of, 20
		Clerk of the Board of Legislators

Authorizing the 2025/26 Comprehensive Planning Resource Allocation Agreement with the New York State Office of Children and Family Services and Authorizing Contractual Youth Team Sports Program Agreements

Whereas, The Jefferson County Youth Bureau has received notification from the New York State Office

By Legislator:

	ramming for underserved youth, to be operated a	ding in the amount of \$62,455 to and administered by various
eligible organizations in.	Jefferson County, and	
for Youth Team Sports P	County Youth Advisory Board has endorsed the rograms for the period of October 1, 2025, throwween the County and respective Agency or Mun	gh September 30, 2026, which
Agency/Program		State Aid Allocation
	Legion/Alexandria Bay Jr. Shooting Sport	\$17,243
YMCA Valor Cheer		16,300
Thousand Islands Youth	Hockey	25,027
CYC Junior Division Sai	ling Program	3,885
funding for County Your and be it further  Resolved, That upon fina County enter into agreem Team Sports Programs for Resolved, That the Chair	the of Children and Family Services for the 2025/ th Team Sports Administration for the above listed all approval and execution of said Resource Allocatents with the aforementioned Agencies/Municipal the period of October 1, 2025, through September of the Board of Legislators is hereby authored the various contractual Agency/Municipality Agency	ed Youth Team Sports Programs, ation Agreement, Jefferson valities for provision of Youth aber 30, 2026, and be it further rized to execute the Resource
•	to approval by the County Attorney as to form	and content.
•		and content.
Jefferson County, subject		and content.
Jefferson County, subject		and content.
Seconded by Legislator:  State of New York  ) ss.:	I, the undersigned, Clerk of the Board of Legislato certify that I have compared the foregoing copy of Rescounty of Jefferson with the original thereof on file in m	rs of the County of Jefferson, New York, do hereby olution No. of the Board of Legislators of said
Seconded by Legislator:  State of New York  ) ss.:	I, the undersigned, Clerk of the Board of Legislato certify that I have compared the foregoing copy of Rescounty of Jefferson with the original thereof on file in mof said Board on the day of copy of such Resolution and the whole thereof.	rs of the County of Jefferson, New York, do hereby olution No of the Board of Legislators of said by office and duly adopted by said Board at a meeting

### 9/17/2025

# 2025 COMMUNITY SERVICES OFFICE EXPENSE/REVENUE REPORT

PROGRAM	<u>JAN</u>	FEB	MAR	<u>APR</u>	MAY	JUNE	JULY	AUG	<u>SEPT</u>	ост	NOV	DEC	TOTALS <u>Y-T-D</u>	TOTAL BUDGET	BALANCE AVAILABLE	% USED
EARLY INTERV.																
EXPENSES	. \$0	\$8,559	\$13,827	\$44,874	\$24,108	\$41,191	\$29,249	\$23,711					\$185,518	\$466,221	\$280,703	39.79%
REVENUES	\$57	\$0	\$283	\$240	\$297	\$1,909	\$848	\$1,103					\$4,737	\$240,215	\$235,478	1.97%
PRESCHOOL																
EXPENSES	\$0	\$389,269	\$305,173	\$383,259	\$369,202	\$384,826	\$707,886	\$363,708					\$2,903,323	\$7,228,158	\$4,324,835	40.17%
REVENUES	\$177,328	\$42,009	\$52,969	\$87,419	\$1,215,628	\$92,419	\$100,396	\$57,526					\$1,825,694	\$4,475,754	\$2,650,060	40.79%
OPWDD							-									
EXPENSES(ADMIN)	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0					\$0	\$15,628	\$15,628	0.00%
REVENUES	\$1,758	\$0	\$1,758	\$0	<b>\$0</b>	\$0	\$1,758	<b>\$</b> 0					\$5,274	\$7,814	\$2,540	67.49%
OASAS																
EXPENSES	\$944,700	\$0	\$0	\$991,700	\$0	\$0	\$1,115,163	\$0					\$3,051,563	\$3,872,791	\$821,228	78.79%
REVENUES	\$970,550	\$0	\$991,551	\$0	\$0 <sub>.</sub>	\$1,335,121	\$0	\$0					\$3,297,222	\$3,685,095	\$387,873	89.47%
ОМН													}			
EXPENSES	\$0	\$160,110	\$180,836	\$406,310	\$378,182	\$364,120	\$334,561	\$310,254			·		\$2,134,373	\$4,477,594	\$2,343,221	47.67%
REVENUES	\$1,058,491	\$0	\$0	\$1,058,489	\$0	\$0	\$1,113,576	\$0					\$3,230,556	\$4,240,464	\$1,009,908	76.18%
TOTAL EXPENSES	\$944,700	\$557,939	\$499,836	\$1,826,143	\$771,491	\$790,137	\$2,186,858	\$697,673	\$0	\$0	\$0	\$0	\$8,274,777	\$16,060,392	\$7,785,615	51.52%
TOTAL REVENUES		\$42,009	\$1,046,561	\$1,146,148	\$1,215,925	\$1,429,449	\$1,216,579	\$58,629	\$0	\$0	· <b>\$0</b>	\$0	\$8,363,483	\$12,649,342	\$4,285,859	66.12%

OPWDD= OFFICE FOR PEOPLE WITH DEVELOPMENTAL DISABILITIES OASAS= OFFICE OF ADDICTION SERVICES AND SUPPORTS OMH= OFFICE OF MENTAL HEALTH

#### Jefferson County Public Health Service Monthly Statistical Performance For the Eight Month Ended August 31, 2025

#### **CERTIFIED HOME HEALTH AGENCY**

REFERRALS				MTD	YTD	2025	Amount of	Percent
	2022	2023	2024	Actual	Actual	Annualized	Change	Change
СННА	1,126	1,188	1,454	84	1,021	1,532	78	6.52%
AVERAGE DAILY CENSUS				MTD	YTD	2025	Amount of	Percent
	2022	2023	2024	Actual	Actual	Annualized	Change	Change
СННА	98	93	95	102	120	120	25	25.51%
VISITS				MTD	YTD	2025	Amount of	Percent
СННА	2022	2023	2024	Actual	Actual	Annualized	Change	Change
Skilled Nursing	6,128	5,393	5,686	418	4,679	7,019	1,333	24.71%
Physical Therapy	3,943	3,718	3,322	144	2,217	3,326	4	0.09%
Speech Therapy	0	. 0	0	0	0	0	0	` 0.00%
Medical Social Worker	466	528	454	30	359	539	85	16.00%
Occupational Therapy	830	846	723	57	576	864	141	16.67%
Nutrition	117	107	.80	0	- 38	57	-23	-21.50%
Home Health Aide	745	963	873	60	701	1,052	179	18.54%
Sub-TOTAL	12,229	11,555	11,138	709	8,570	12,855	1,717	14.86%
PREVENT								
Skilled Nursing	. 3	2	9	0	0	0	-9	-450.009
TOTAL VISITS								
Skilled Nursing	6,131	5,395	5,695	418	4,679	7,019	1,324	24.53%
Physical Therapy	3,943	3,718	3,322	144	2,217	3,326	4	0.099
Speech Therapy	0	. 0	. 0	0	. 0	. 0	0	0.00%
Medical Social Worker	466	528	454	30	359	539	85	16.00%
Occupational Therapy	830	846	723	57	576	864	141	16.67%
Nutrition	117	107	80	0	38	57	-23	-21.50%
Home Health Aide	745	963	873	60	701	1,052	179	18.54%
GRAND TOTAL	12,232	11,557	11,147	709	8,570	12,855	1,708	54.34%
PARAPROFESSIONAL HOURS	.; "			MTD	YTD .	2025	Amount of	Percent
СННА	2022	2023	2024	Actual	Actual	Annualized	Change	Change
Home Health Aide	• 753	996	877	60	701	1,052	175	17.52%

#### **MOBILE INTEGRATED HEALTH - COMMUNITY PARAMEDICINE**

INDICATORS			-	MTD	YTD	2025	Amount of	Percent
	2022	2023	2024	Actual	Actual	Annualized	Change	Change
Cases	8	74	72		54	81	9	45.95%
Average Daily Census (MIH Cases not on CHHA)	0.1	15	29	35	37	37	8	153.33%
Visits	48	1,013	1,274	119	1158	.1,737	463	33.39%

#### PREVENTIVE SERVICES

CASES			•	MTD	YTD	2025	Amount of	Percent
PREVENT	2022	2023	2024	Actual	Actual	Annualized	Change	Change
Communicable Disease	20,919	7,058	7,354	231	5,332	7,998	644	9.12%
Immunizations	3,119	1,115	1,519	150	724	1,086	-433	-38.83%
PPDs	159	140	142	16	95	143	1	0.36%
Childhood Lead Poison Prevention Program+ *								
Screens	2,624	2,999	2,805		1,967	2,951	146	4.85%
Tests with blood lead levels 5+	125	248	242		108	162	-80	-32.26%
Newborn Screening	27	24	27	1	14	21	-6	-25.00%
PREVENT TOTAL	26,973	11,584	12,089	398	8,240	12,360	271	2.34%

<sup>\*</sup>CLPPP data will be reported in quarters (M, J, S, D).

### **MEDICAL EXAMINER**

INDICATORS				MTD	YTD	2025	Amount of	Percent
	2022	2023	2024	Actual	Actual	Annualized	Change	Change
Cases	200	198	178	13	115	173	-6	-2.78%
Scene Investigations	29	15	16	0	7	11	-6	-36.67%
Autopsies	102	115	97		63	95	-3	-2.17%
Overdose Poisonings	25	29	22 -		8	12	-10	-34.48%
Pending Toxicology Confirmation	0	. 0	0	71.				

SAJ:JCPHS MONTHLY STATISTICS GRID AUG25.exc.9:8:25. MS E:/

## Jefferson County Department of Social Services

2025

BALANCE	2,176,554	838,149	4,000	7,359,690	2,049,386	5,302,910	600,000	1,213,238	47,761	23,383
	· · · · · · · · · · · · · · · · · · ·	- 1								
					l	<b></b> .	State			Emergency
	D	* Recipient	Medical	AARAIC	Family	Child	Training	Safety Net	Lloon	Aid to Adults
	Daycare 6055.46	Services 6070.4604	Assistance 6101.4	MMIS 6100.4	Assistance 6109.4	Care 6119.4	Schools 6129.4	Assistance 6140.4	Heap 6141.4	6142.4
	6055.46	0070.4004	6101.4	6100.4	0109.4	0119.4	0129.4	0140.4	0141.4	0142.4
BUDGET	5,536,447	1,750,000	4,000	20,563,036	3,800,000	12,500,000	600,000	4,500,000	85,000	75,000
LOCAL								·		
SHARE %	0.00%	35.00%	25.00%	100.00%	0.00%	30.00%	100.00%	71.00%	0.00%	50.00%
AVG BUD	461,371	145,833	333	1,713,586	316,667	1,041,667	50,000	375,000	7,083	6,250
JAN	157,841	4,781	0	1,501,200	123,057	952	0	235,597	579	2,030
FEB	437,137	23,494	, 0	1,501,200	142,509	848,674	0	379,700	171	2,673
MAR	424,910	143,929	0	1,501,200	227,917	954,023	0	423,339	378	11,167
APR	350,583	133,743	0	1,977,215	258,924	1,190,650	. 0	504,789	45,581	16,080
MAY	625,234	147,008	0	1,581,772	300,711	1,251,639	0	596,677	321	2,896
JUN	399,766	136,900	. 0	1,581,772	222,807	1,109,011	0	471,736	156	4,011
JUL	592,684	151,818	0	1,977,215	260,192	903,833	0	357,406	(9,573)	8,401
AUG	371,738	170,178	0	1,581,772	214,497	938,308	0	317,518	(374)	4,359
SEP										
OCT						-				
NOV										
DEC										
TOTAL	3,359,893	911,851	0	13,203,346	1,750,614	7,197,090	0	3,286,762	37,239	51,617
PROJ EXP:										
Forecast for										` -}
Remainder	5 66 5 5 -	4 40= 40=	4 202	00057000	0.047.000	44 000 750	000 000	4 700 700	CE E74	76 647
of YEAR PROJECTED	5,205,377	1,495,183	1,332	20,057,690	3,017,282	11,363,758	200,000	4,786,762	65,571	76,617
BALANCE	331,070	254,817	2,668	505,346	782,718	1,136,242	400,000	(286,762)	19,429	(1,617)

## **VETERANS SERVICE AGENCY**

### **AUGUST 2025**

(08/19/2025-09/22/2025)

### MONTHLY REPORT

Month	Personal Contacts	Tel/Mail Contacts	Total Contacts	Total Services	New Claims	Maintained Claims
Dec 2024 & Jan 2025	153	512	665	1425	65	17
February	78	398	476	1079	52	17
March	70	317	387	906	43	10
Sub Total	301	1227	1528	3410	160	44
April	82	397	479	1100	52	7
Мау	70	296	366	860	43	12
June	105	403	508	1165	56	19
Sub Total	257	1096	1353	3125	151	38
July	114	265	379	841	54	13
August	95	407	502	1124	56	13
September						
Sub Total						
October						
November						
December			•			
Sub Total						
GRAND TOTAL						

\*Contact: Personal visit, phone call, or mail received or sent to/from VSA

COMMENTS: The 27<sup>th</sup> of September was Judy's last official day with the county. We continue to move forward with ensuring all open claims for burial or headstones have been filed and recorded and added to the tracking system in place to help maintain these claims. The process to move ahead with hiring a replacement will start once approved.

For 2025 YTD we have helped Veterans and their families with claims that brought over 983K of new money into Jefferson and Lewis Counties.

<sup>\*</sup>Service: Amount of assistance provided for each contact